

# THE FUTURE OF SOCIAL SERVICE WORKFORCE STRENGTHENING

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# FUTURE GLOBAL CHALLENGES FACING THE SOCIAL SERVICE WORKFORCE OVER THE NEXT 10 YEARS

- **Impact of climate change**, increasing the frequency and intensity of extreme weather events, and increasing the risk of drought and famine, as well as loss of livelihoods, displacement and migration
- **Impact of conflict**: civil war and inter-ethnic conflict, with high impact on civilians, loss of caregivers, and resulting waves of displacement and migration
- **Future pandemics** with the social service workforce playing an essential role in prevention, awareness raising and response (in particular when the public does not trust official information)
- **An ageing population** in many countries and regions, with increasing social consequences and social care needs related to increased prevalence of dementia and other long term health conditions



# PRIORITIES IN SOCIAL SERVICE WORKFORCE STRENGTHENING

- Making the case for **investing** in the social service workforce, in state budgets and support of international donors, including use of ratios and costing for evidence-based planning and budgeting
- Developing **competency** frameworks and **competency-based approaches** to education, training and continuous professional development
- Greater recognition and use of **supportive, reflective supervision** to increase quality of practice and support continuous learning and professional development





# PRIORITIES IN SOCIAL SERVICE WORKFORCE STRENGTHENING

- **Para professionals and community volunteers:** extending standards and quality assurance frameworks, and supervision and support, to the wider workforce, including CSOs and community-based organisations
- **Extending social service workforce strengthening to cover the whole workforce,** including those working with people with older people, people with disabilities and with mental health needs, refugees and migrants.
- **Learning from and involving people with lived experience of social services** in order to improve practice (workforce behaviours and values) and the quality, relevance and usefulness of services.



# UPCOMING ALLIANCE RESOURCES, EVENTS & INITIATIVES

- **Webinar in partnership with UNICEF to launch their Disability Inclusion Child Protection Competency Framework:** 7 November
- **Release of State of the Social Service Workforce Report:** Early December
- **Launch of an Updated Website:** Early 2024
- **Thematic Brief on the Role of the Social Service Workforce in Care Reform:** Expected Mid 2024
- **Mobilizing Experiences of Care-experienced Youth to Improve Social Service Workforce Practice:** Continuing through 2024
- **Regional Learning Around Making the Investment Case for the Social Service Workforce:** Continuing through 2024

## WEBINAR

Disability Inclusive Child Protection Competency Framework for the Social Service Workforce



# SUPPORT US

As we move toward the next decade as an Alliance, we will also be embarking on a journey of sustainability and growth and we invite you to join. You can support us through:

- **New Partnerships:** Explore opportunities for impactful collaborations with funders and partners.
- **Circle of Champions Individual Giving Program:** Create a legacy of change by becoming part of our vibrant global community.
- **Circle of Champions Corporate Partnership Program:** Achieve wider impact by linking your organization's mission to ours.
- **One-time or Reoccurring Donations:** Each contribution, regardless of its size, plays a part in developing a social service workforce that properly able to support the most at-risk children, families, and communities.